

**Buttercups Training Ltd** 

Buttercups House, Castlebridge Office Village, Castle Marina Road, Nottingham, NG7 1TN

### Introduction to Revalidation

Your Accuracy Checking Dispensing Assistant's certificate from Buttercups will be valid for two years. At the end of that period you should have your qualification revalidated to demonstrate your continued competence.

To revalidate with Buttercups Training you must keep an on-going log of any final accuracy checking errors you make during this period. Any error that is made must then be reflected upon and recorded using the CPD cycle. You must also ensure that you are maintaining your competence by checking for a minimum of 8 hours per month.

In order to help you revalidate we have devised the following workbook for you to record all your evidence over this two year period. The relevant pages can then be submitted to Buttercups as you approach the expiry of your current certificate.

The revalidation paperwork must be signed by your **Practice Supervisor** who may be a pharmacist or an Accuracy Checking Pharmacy Technician (ACPT), who works alongside you in your checking role and are qualified to complete final accuracy checks in the same area. The Practice Supervisor must record their GPhC registration number on the paperwork.



This workbook is used to revalidate dispensing assistants to carry out the final accuracy check of dispensed items that have been clinically approved prior to the dispensing process. It does not encompass aseptic dispensing, self-checking of own dispensing or pre-packing. The process is also dependent upon standard operating procedures being in place.

We are also able to revalidate if you have had a break in your checking for any reason or if you have changed your workplace. In each of these circumstances there is a protocol to follow to ensure continued competence at completing the accuracy check. More information on this is given in the Frequently Asked Questions in the next section.



### Checking Logs

If you have not checked for a minimum of 8 hours per month due to your circumstances such as sickness, maternity or a different job role, then you will need to complete a checking log to cover the months in your revalidation workbook when you have recorded less than 8 hours checking. Please note that if you fall below the 8 hours per month on another occasion, then an additional checking log will also need to be provided for this other occasion.

The checking log should consist of a number of items, each checked item must be double checked by a pharmacist or qualified accuracy checker and must be recorded in the log.

The number of items in the log will depend on the period of time that has elapsed since you last checked over 8 hours per month, see table 1 below.

Period of time that has elapsed since you last checked	Number of items to record in checking log
Up to 6 months	100 items
6-12 months	200 items
13-24 months	500 items

Table 1

Use the form available in appendix RA1 at the back of this pack if you need to complete a checking log. Please photocopy the page as many times as required before using it. The pages should then be fastened together to make a portfolio which will need to be submitted to Buttercups Training as part of the revalidation process.

#### Frequently Asked Questions

#### What if I have changed working environment during my 2 years?

If you change jobs or you are moved to a different location within the same company it is possible that the checking SOP will have changed. It is also possible that the type of prescriptions or the drugs you are checking will be different.

If the SOP or checking environment has changed then you will need to familiarise yourself with the new procedures and location. To do this we will ask for a 200 item checking log to demonstrate when you have had your work double checked by another qualified accuracy checker or pharmacist

Again, use the form in Appendix RA1 at the back of this pack to record the items that have been double checked. Please photocopy the page as many times as required before using it. The pages should then be fastened together to make a portfolio which will need to be submitted to Buttercups as part of the revalidation process.



#### What if your certificate has already expired?

If your certificate has already expired then you will need to complete a checking log in addition to the normal revalidation process. You will also need to complete a second application form to cover the additional months from the time your certificate expired to the present.

Again, use the form in Appendix RA1 at the back of this pack to record the items that have been double checked. Please photocopy the page as many times as required before using it. The pages should then be fastened together to make a portfolio which will need to be submitted to Buttercups as part of the revalidation process.

The time elapsed since your certificate expired will determine the amount of items required in your checking log. If it is within 2 years of the expiry date stated on your certificate then consult the table 2 below to see how many items you will need to record in your checking log to be able to revalidate.

Once a period of greater than 2 years from the expiry date on your certificate has elapsed you will need to complete the qualification from the beginning, the framework no longer allows you to be revalidated.

Time since certificate expired	Number of items in checking log
Up to 6 months	100 items
6-12 months	200 items
13-24 months	500 items
Over 24 months	N/A

Table 2

#### What if I make an error when completing an additional checking log?

One minor error is permitted using the checking logs but two or more will require you to start the checking log again as if you had made a serious error.

If it is a serious error then you must reflect on this error and complete an unplanned CPD record. After this period of reflection restart the checking log from the beginning and submit both logs for revalidation. If you subsequently make a second serious error then please contact Buttercups Training for further advice.

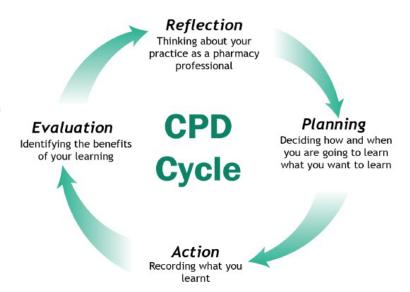


### Continued Professional Development

### What is continuing Professional Development (CPD)?

Continuing Professional Development is defined as everything that you learn which makes you better at doing your job. It is seen as a four stage process involving reflection on practice, planning, action and evaluation.

Some CPD will start at the reflection stage when you will have decided you have a learning need, these would be considered "Planned CPD". Other CPD may be as a result of something that just occurred but you learnt from it, called "Unplanned CPD".



We have provided space in the workbook each month to record the CPD topics that you have completed. Note there is no need to write your full CPD entry in the workbook, you can use your company CPD forms or the Buttercups forms in Appendix RA4 for Unplanned CPD and Appendix RA5 for Planned CPD. Just remember to photocopy the template before you use it!

Within your CPD, we will expect to see that the entries are related to your pharmacy practice. Therefore, now that you are accuracy checking you will need to make entries that reflect this responsibility. One of the best ways to do this is to create a CPD entry when you have made an error...nothing could be more relevant to your learning or your practice!

#### Do I need to submit Continuing Professional Development (CPD) Records?

It is required to keep 4 CPD records per year for your role to show you are keeping up to date. Two of these should be planned learning and two should be unplanned learning. Any CPD records which reflect on a checking error will need to be submitted to Buttercups Training as part of the revalidation process.

You must be able to provide evidence of CPD on request, otherwise your application for revalidation will be referred.



#### Peer Discussion

#### What is a Peer Discussion?

A peer discussion is a great way to discuss your practice and help you to gain insight which may lead to changes or improvements. The peer discussion should be with someone who understands your role and they can be face to face or over the phone. You may also take part in a group peer discussion.

They should not be seen as feedback, rather a means to explore what we do and why we do it. Is there a better way to deal with a task or situation, do others perceive us in a different way, can we learn from our peer(s) or can they learn from us.

To provide evidence for your portfolio we would ask that you participate in a peer discussion which is based on a topic related to accuracy checking. For example you could discuss with a colleague or your dispensary team the near miss log, or you may wish to discuss what happened if you have made a dispensing error.

Your discussion should then be written up using the template form in Appendix RA6, which is based on the GPhC requirements for peer discussion.

# Learners Certified on ACDA Courses Pre-2020 GPhC IET Standards for Pharmacy Support Staff

What should I do if I was originally certified on ACDA courses before the GPhC IET standards for pharmacy support staff (2020)?

This Revalidation Witness Testimony (Appendix RA7) is designed to supplement the ACDA Revalidation process and confirms you are demonstrating the GPhC learning outcomes in the IET (2020) at Does level: 1, 3, 6, 7, 8, 12, 13, 16 and 17.

Should you need any further advice on any revalidation issues then please contact us here at Buttercups on 0115 937 4936 or email <a href="mailto:checkingqueries@buttercups.co.uk">checkingqueries@buttercups.co.uk</a>



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Month 21	Month:			year:
Number of h	Number of hours checking completed this month:			
Number of o	hecking errors that you h	nave made th	is month:	
on your Lea	,	need to be p	A2 and write an unplanned CF rinted off and returned to Bu	
	here the name(s) of any nave made this month	CPD		
Have you ch	anged your work environ	ment this mo	onth?	Yes / No
Does your n	ew work environment ha	ve a different	SOP or different speciality?	Yes / No
You will second of section a	<ul> <li>You will need to complete a 200 item checking log detailing the items which have been second checked. Please record this using the form provided in appendix RA1. (See FAQ section at the start of booklet for more details)</li> <li>Please sign here to indicate you have read the new SOP</li></ul>			
Accuracy Ch Name:	ecking Assistant's			
Signature <i>I confirm this</i>	information is accurate			
Date:	Date:			
Your Practice Supervisor's name:				
•	ervisor's Signature information is accurate			
Date:				
GPhC Regist	ration Number:			



Month 22	Month:			year:
Number of hours checking completed this month:				
Number of checking errors that you have made this month:				
on your Lea	rd any errors on the log ir rning. This CPD entry will your revalidation applicat	need to be p		
	here the name(s) of any nave made this month	CPD		
Have you ch	anged your work environ	ment this mo	onth?	Yes / No
Does your n	ew work environment ha	ve a differen	SOP or different specia	ality? Yes / No
<ul> <li>You will need to complete a 200 item checking log detailing the items which have been second checked. Please record this using the form provided in appendix RA1. (See FAQ section at the start of booklet for more details)</li> <li>Please sign here to indicate you have read the new SOP</li> </ul>				
Accuracy Ch Name:	ecking Assistant's			
Signature <i>I confirm this</i>	information is accurate			
Date:				
Vour Practice	o Cuporvicor's name:			
Practice Sup	e Supervisor's name: ervisor's Signature information is accurate			
Date:		•		
GPhC Regist	ration Number:			
<del></del>				



Month 23	Month:			year:	
Number of h	Number of hours checking completed this month:				
Number of o	hecking errors that you h	nave made thi	s month:		
on your Lea	Please record any errors on the log in appendix RA2 and write an unplanned CPD entry based on your Learning. This CPD entry will need to be printed off and returned to Buttercups when you submit your revalidation application				
	here the name(s) of any nave made this month	CPD			
Have you ch	anged your work environ	ment this mo	nth?	Yes / No	
Does your n	ew work environment ha	ve a different	SOP or different speciality?	Yes / No	
You will second of section a	<ul> <li>You will need to complete a 200 item checking log detailing the items which have been second checked. Please record this using the form provided in appendix RA1. (See FAQ section at the start of booklet for more details)</li> <li>Please sign here to indicate you have read the new SOP</li> </ul>				
Accuracy Ch Name:	Accuracy Checking Assistant's Name:				
Signature <i>I confirm this</i>	Signature  I confirm this information is accurate				
Date:					
Your Practice Supervisor's name:					
•	Practice Supervisor's Signature  I confirm this information is accurate				
Date:					
GPhC Regist	GPhC Registration Number:				



for Accuracy Checking Dispensing Assistants

### Month 24



Please fill in all your revalidation paperwork (on the next three pages) and return it to Buttercups Training two to three weeks before your current certificate expires!

### Application Form Revalidation Log

mail Add Employd Workpla Tel:	ast Certificate: dress: er name: ace / Branch add			Date of Birth:	
Employo Workpla	er name:			1)ata of Rirth	
Workpla Tel:				Date of birtil.	
Tel:	nce / Branch add	racc.			
		1633.		Post code:	
250 500				Fax:	
ase see	the checklist o	n the next page a	nd ensure all b	ooxes are filled ou	t to avoid delays
Month	Hours of checking completed	Number of CPD entries made	Number of checking errors made	Change of workplace Y/N	
I confirm The The	n that: candidate has u candidate contir table above is a	nues to undertake the accurate record of	wed SOPs at all ne accuracy chec f their workbook	<	validation period rate, timely and professional manr plication will be referred
Print Na	me			Signature	



### Application Form Checklist Part 1

1. Have you performed a minimum of 8 hours checking every month during the 23 months? **If not**, have you submitted a checking log with the required number of items to cover each instance when you have not completed the minimum hours required? (Recorded on Appendix RA1 forms)

Candidate Signature	Practice Supervisor's Signature

2. Have you recorded all checking errors that you have made during the 23 months and recorded each incident on the Appendix RA2 form? For each error you must also submit a copy of your corresponding CPD entry.

If no errors are made, enter a zero for that month, do not leave any boxes blank.

Candidate Signature	Practice Supervisor's Signature

3. Have you recorded a minimum of 8 CPD entries during the 23 months on the application form? (There must be a minimum of 8 (4 per year) to meet the requirements)

You must be able to provide evidence of CPD on request, otherwise your application will be referred.

Candidate Signature	Practice Supervisor's Signature

4. Have you changed your workplace and / or environment during the 23 months, where you had needed to use a different S.O.P. / working practice? If so, have you completed and submitted a checking log for each instance this occurred using the Appendix RA1 forms?

If you have not changed workplace, please enter N, do not leave any of the boxes empty.

Candidate Signature	Practice Supervisor's Signature

5. Has your current certificate expired? If so, have you completed and submitted a checking log with the required number of items, to cover the gap between the expiry date and now?

(Recorded on Appendix RA1 forms)

Candidate Signature	Practice Supervisor's Signature



### Application Form Checklist Part 2

Your	completed application form	
	A copy of your Accuracy Checking certificate*	
	A copy of Witness Testimony if certified on an AC (Appendix RA7)	DA Course Pre-2020 GPhC IET Standards
	A copy of any previous revalidation (also kno since your original certificate)*	wn as re-accreditation) certificates (issued
	Appendix RA2 – Details of any checking errors y	ou have made and your reflections
	A copy of any Continuing Professional Developmany checking error you have made	nent (CPD) entries that relate to
	A record of a peer discussion during your revalid Any checking portfolios you have had to comple checking role or a change of working environment	te due to a break in your
	opies of certificates should be certified as genuiring your application pack	ne copies by the Practice Supervisor's
1	☐ In addition the cost for revalidation is £36+VA with your application to enable us to issue yo be made payable to "Buttercups Training Ltd"	ur certificate. Cheques should
	Or	
İ	☐ If your employer is paying this fee, please for to them to be countersigned below and we w	· · ·
	additional £15 administration fee may be charge s to be returned.	ed if the application is incomplete and
En	ployer Details	
	an confirm thatis employer will pay the cost for revalidation which is £36+	
Yo	ur Name	Your Role
Sig	nature	Date
Invoi	ce Address (if different from workplace address	listed in application pack)
I	nvoicing name and address:	
		Post code:
Т	el:	Fax:

### $Appendix \ RA1 \ \textbf{Log of Checked Items}$

Please photocopy this form for future use.

Remember to review your checking SOP before starting a checking log

Name:	Address:

Item No	Date	Item Checked	Therapeutic Area Code (code in Appendix RA3)	Near Miss found (code in Appendix RA3)	Action taken: Corrected by self (s) or dispenser (d) or other (o)	Accuracy Checking Candidate's Signature	Checking Error Found (code in Appendix RA3)	Final Checker's Signature

### $Appendix\ RA2\ \ \textbf{Details\ of\ Checking\ Errors\ Made}$

Please photocopy this form for future use.

Name:	Address:		
Item No.	Date	Serious Error or Less Serious Error	Error Code
Details of Error (include drug name and a description of the error)		Reason why the dispensing error occurred	
Reason why you failed to spot the error		Action taken to prevent error re-occurring	
Potential impact of error on the patient		Date of CPD entry regarding this error	
		Signature of Practice Supervisor	



### **Error Codes and Therapeutic Area Codes**

Code for Therapeutic Area	Therapeutic Area
T1	Gastrointestinal system
T2	Cardiovascular system
T3	Respiratory system
T4	Central nervous system, including pain
T5	Infections, immunological products and vaccines
T6	Endocrine system
T7	Obstetrics, gynaecology and urinary tract disorders
Т8	Nutrition and blood
Т9	Musculoskeletal and joint diseases
T10	Eyes, ears, nose and oropharynx
T11	Skin, including wound management products

Error codes		
Serious error	Less Serious error	
<ul> <li>Incorrect label</li> <li>S1: Wrong drug name</li> <li>S2: Wrong drug form</li> <li>S3: Wrong drug strength</li> <li>S4: Incorrect quantity</li> <li>S5: Incorrect patient's name</li> <li>S6: Wrong directions</li> <li>S7: Missing or inappropriate use of BNF additional warnings</li> </ul>	<ul> <li>Incorrect label</li> <li>L1: Incorrect cost code</li> <li>L2: Incorrect expiry date</li> <li>L3: Incorrect batch number</li> <li>L4: Incorrect spelling</li> <li>L5: Missing additional warnings (not BNF warnings)</li> <li>L6: Incorrect ward/location</li> </ul>	
<ul> <li>Incorrect contents</li> <li>C1: Wrong drug</li> <li>C2: Wrong drug form</li> <li>C3: Wrong drug strength</li> <li>C4: Incorrect quantity</li> </ul>	<ul> <li>Other</li> <li>L7: Incorrect container/closure</li> <li>L8: Missing dispenser's signature</li> <li>L9: Missing sundry</li> </ul>	
<ul> <li>Other</li> <li>M1: Expired contents</li> <li>M2: Missing medication</li> <li>M3: Missing sundry, e.g. anticoagulant record book</li> <li>M4: Missing or incorrect patient information leaflet</li> <li>M5: Missing warning or alert card</li> <li>M6: Missing or incorrect oral measure</li> <li>M7: Prescription not clinically screened/approved by a pharmacist</li> </ul>		

Should you need any further advice on any revalidation issues then please contact us here at Buttercups Training on 0115 9374936 or email checkingqueries@buttercups.co.uk



#### **Unplanned CPD Records**

Remember to keep blank copies of this form for subsequent records

Date learning need identified		
Name of entry		
Unplanned CPD  U1: Describe an event or activity that enabled you to learn something new or improve your knowledge, skills or behaviours? (Please do not include any confidential information)		
U2: Record what you learnt as a result of the event or activity described above.		
U3: Explain how this learning will benefit from other people as a result of the change	the people who use your services. Include any feedback you have had ge.	



#### **Planned CPD Records**

Remember to keep blank copies of this form for subsequent records

Date learning need identified		
Name of entry		
Planned CPD P1: What are you planning to learn? It could be a new skill, knowledge or approach to your job role.		
P2: Why was the learning relevant to your role and how will it benefit the people using your services?		
P3: Explain how you completed this learning. (What did you do?)		
P4: Give an example of how this learning has benefited the people using your services.		



#### **Peer Discussion Record**

Please record the details of your peer discussion on this form. If you took part in a group discussion then please only provide the details from one person in the group. Please do not record any confidential details.

Date of Discussion	
Name of peer	
Their Role	
Their contact phone number	
Their signature	
PD1: Provide an outline of the topic for th	e peer discussion and why you chose this peer to discuss it with.
PD2: Describe how your peer discussion helped you to reflect on and make improvements to your practice.	
PD3: Give an example of how you have changed your practice as a result of making these changes.	



#### **Revalidation Witness Testimony**

Candidate's Details	
First Name:	
Surname:	
Name and address of workplace:	

#### Witness Testimony for Learners Certified on ACDA Courses Pre-2020 GPhC IET Standards

This witness testimony is designed to supplement the ACDA Revalidation process, as part of the requirement to revalidate the ACDA every 2 years. Learners who have originally certified on ACDA courses before the GPhC IET standards for pharmacy support staff (2020). This witness testimony demonstrates the GPhC learning outcomes in the IET (2020) at Does level: 1, 3, 6, 7, 8, 12, 13, 16 and 17.

This assessment should be completed by the Practice Supervisor with the candidate present to discuss each criterion below. Provide your comments and examples in each box.



### Revalidation Witness Testimony cont.

Responsibility and Accountability
<ul> <li>Please provide comments on the learner's:</li> <li>Ability to recognise and act within the limits of their authority, knowledge and skills, seeking support and referring to an appropriate person as necessary</li> <li>Ability to consistently follow standard operating procedures and other legal, regulatory, organisational and local requirements and policies relevant to their role, including health and safety policies</li> </ul>
Person-centred Care
<ul> <li>Please provide comments on the learner's consistent demonstration of:</li> <li>Acting to maintain the interest of individuals and groups, making patients and their safety their first concern</li> <li>Trust and respect for individuals, including patients and members of the pharmacy and multidisciplinary teams. The candidate respects diversity and cultural differences, ensuring that person-centred care is not compromised by personal values and beliefs</li> </ul>



### Revalidation Witness Testimony cont.

Patient Confidentiality and Information Covernance			
Please provide comments on the learner's consistent demonstration of acting to maintain confidentiality of individuals using pharmacy services and follows the principles of information governance and consent.			
Signed:			
Date:			
Practice Supervisor's name: (print)			
Position:			
Practice Supervisor's GPhC			

registration number