

Parents and Carers

As a parent or carer you are the most important person in keeping your child safe. As a parent/carers you should:

- Feel confident about raising any concerns that you have in relation to your child
- Talk to the Safeguarding and Welfare Team at Buttercups if you need help or support
- Read the Buttercups Safeguarding and Child Protection Policy, Anti-Bullying Policy, E-Safety Policy. If you would like copies of these policies then please call the Safeguarding and Welfare Team alternatively they can be found in your child's Learner Handbook
- Be aware of the government's Prevent Strategy.

The Prevent Strategy is about safeguarding people and communities from the threat of terrorism. Prevent is one of the four elements of CONTEST, the government's counter-terrorism strategy. It aims to respond to the ideological challenge we face from terrorism and extremism and provides practical support to those being radicalised and becoming terrorists or supporting terrorism. It is now so important that schools, colleges, training providers, parents/carers are able to identify children who may be vulnerable to radicalisation and know what to do when they have concerns. We have more information and weblinks available on our website.



Keeping Children Safe

Child Protection for Children in Training and Apprenticeships

INFORMATION FOR PARENTS AND CARERS

Useful contacts

Buttercups Safeguarding and Welfare Team

☎ 0115 937 4936 Extension 2000

✉ safeguarding@buttercups.co.uk

NSPCC

If you're worried about a child, even if you're unsure, contact our professional counsellors 24/7 for help, advice and support.

☎ 0808 800 5000

✉ help@nspcc.org.uk

National Prevent Team

☎ 101 Extension 63855

☎ Anti-Terrorist Hotline - 0800 789 321

🌐 www.ltai.info/what-is-prevent



Keeping Children Safe

This leaflet will tell you:

- the four ways in which harm/abuse is defined
- what Buttercups will do to protect your child from harm/abuse
- what you must do as a parent to protect your child so that they get the best out of their Apprenticeship
- who you can contact for further information about child protection
- information regarding the PREVENT Strategy and the responsibilities of Buttercups and you as parents/carers

Protection

Keeping children safe from harm

Everybody has a responsibility to keep children under the age of 18 years of age safe from harm and abuse. Children can be abused by anyone (family members, professionals, other children and young people).

What should I be looking for as a parent/carer?

Harm and abuse is defined in four ways.

Physical abuse is when someone deliberately hurts, hits or injures a child or makes a child believe that they are ill due to fabricating an illness. Some of the signs are:

- Unexplained injuries
- Fear, watchfulness, over anxiety

Neglect is where children's basic needs for food, warmth, protection, care, including health care are not met. Some of the signs are:

- Missing health care appointments
- Poor hygiene or lack of energy

Sexual abuse is when someone influences, involves or forces a child to look at or take part in sexual activities. This could include encouraging unwanted touching, involving a child in watching pornography or forcing a child or young person under the age of consent to have sex. Some of the signs are:

- Comments about sexual activities
- Inappropriate sexual knowledge

Emotional abuse is when someone shouts at, uses threats or makes fun of a child to make the child feel frightened, worthless or unloved. Living in a household with violence between parents/carers or other family members can also be very harmful. Some of the signs are:

- Withdrawn, anxious, loss of confidence
- Self-harm, eating disorder

Buttercups Training

Buttercups Training is committed to safeguarding and promoting the welfare of our learners. Whilst on programme we want all of our apprentices to feel safe and protected from harm or abuse.

To help us achieve this we have a dedicated Safeguarding and Welfare Team based at our Head Office in Nottingham.

Andreas Blackwood is the Designated Safeguarding Lead, with special responsibility for safeguarding the learners that we work with. All staff at Buttercups undertake regular safeguarding training and when taking on an apprentice the employer (pharmacy) signs an agreement stating that they are fully committed to safeguarding and promoting the welfare of the learner.

We ensure that mentors at the pharmacy, who work closely with our apprentices, are subject to a DBS check.

All learners receive our Learner Safeguarding and Child Protection Policy, which details our duty and responsibility when safeguarding learners. It explains the actions that Buttercups will take should we be made aware of any concerns relating to the harm or abuse of a child. The policy also includes how concerns are recorded and how they might be reported to Children's Services or the police.

The Safeguarding and Welfare Team would like parents and carers to know that we will listen to and work closely with them in order to make sure that their child feels safe and protected in their apprenticeship placement.